

ORDERING INFORMATION:

Phone and Fax:

Toll Free Tel (USA & Canada only):
888 769-1246
Tel: 781 828-0610
Fax: 781 828-0542

Internet:

web address: www.cellsciences.com
e-mail orders: info@cellsciences.com

Mail:

Cell Sciences, Inc.
480 Neponset Street, Bldg. 12A
Canton, MA 02021
USA

Information Required:

- Name of company/institution
- Shipping address – include building and room number
- Billing address
- Purchase order number or credit card number and expiration date. VISA, MasterCard, AMEX and procurement cards accepted.
- Telephone number, fax number and name of purchasing agent.
- Name, telephone number, and e-mail address of end user, if available.
- Catalog number, item description, quantity, and size of each product ordered.
- We will confirm phone and fax orders with a fax or email confirmation.

Pricing & Terms:

Prices are subject to change without notice. Payment terms are net thirty days from date of invoice. Payment may be made in US dollars or European euros. Please call or email for current euro pricing and wire transfer instructions. Proforma payment may be requested for international orders.

Shipping:

In most cases, orders will be shipped via overnight courier and shipping costs will be added as a line item on the invoice. Orders will usually not be shipped on Fridays.

Returns:

Prior authorization is necessary for return of goods. All return requests must be made within 10 days of receipt of goods. A return fee of 20% will apply to return of product made due to the customer's error. If a return is made due to Cell Sciences' error, the product will be replaced at no cost to the customer or the customer's account will be credited for the full amount of the product in question.

Technical Information:

Technical information is available for products listed on our web site at: www.cellsciences.com
Pdf files may be downloaded from our site with technical specifications for each product. We will also answer technical questions via e-mail at: info@cellsciences.com or by telephone or fax.

Warranty:

Products are guaranteed to perform according to published specifications under normal laboratory conditions. Product liability is limited to replacement of product or refund of purchase price, plus shipping.

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